

ACLIVE WEALTH ADVISORY (PTY) LTD

COOKIES POLICY

INTRODUCTION

ACLIVE WEALTH ADVISORY (PTY) LTD is the Company which owns and operates the brand “CIFMarkets” (the “Company”, “we”, “us”, “our”, “CIFMarkets”), found online at www.cifmarkets.com . ACLIVE WEALTH ADVISORY (PTY) LTD is registered in South Africa, with a registration number 2022/427817/07, and is authorized and regulated by the Financial Sector Conduct Authority ("FSCA") of South Africa with license number 54857 and registered office address at 1 Hood Avenue, Rosebank, Johannesburg, Gauteng, 2196.

The Company is operating under the Section 8 of the Financial Advisory and Intermediary Services Act, 2002 (Act No.37 of 2002) (collectively the “Act and Applicable Regulations”).

COOKIES DEFINITION

Cookies are small data files. When a user visits a website, the website sends the cookie to their computer. The computer stores it in a file located inside the user’s web browser.

Cookies do not transfer viruses or malware to the user’s computer. Because the data in a cookie does not change when it travels back and forth, it has no way to affect how a computer runs, but they act more like logs (i.e. they record user activity and remember stateful information) and they get updated every time a user visits a website.

We may obtain information about them by accessing cookies, sent by our website. Different types of cookies keep track of different activities. For example, session cookies are used only when a person is actively navigating a website. Once the user leaves the website, the session cookie disappears. For a more detailed list of cookies we use, please read the relevant section below.

USE OF COOKIES

We use using functional cookies to analyse how visitors use the website, as well as track and improve our website’s performance and function. This allows us to provide a high-quality customer experience by quickly identifying and fixing any issues that may arise. For example, we might use cookies to keep track of which website pages are most popular and which method of linking between website pages is most effective. The latter also helps us track if the user was referred to us by another website and improve our future advertising campaigns.

Another use of cookies is to store their log in sessions, meaning that when they log in to the Members Area to deposit funds, a "session cookie" is set so that the website

remembers that they have already logged in. If the website did not set this cookie, the user will be asked for their login and password on each new page as they progress through the funding process.

In addition, functional cookies, for example, are used to allow us to remember the user's preferences and identify them as a user, ensure their information is secure and operate more reliably and efficiently. For example, cookies save the user the trouble of typing in their username every time they access our trading platform, and recall their preferences, such as which language they wish to see when they log in.

Here is an overview of some of the functions our cookies provide us with:

- Verifying the user's identity and detecting the country they are currently visiting from
- Checking browser type and device
- Tracking which site the user was referred from
- Allowing third parties to customize content accordingly

TYPES OF COOKIES

- **Functional cookies:** These cookies are essential for the running of our website. Without these cookies our websites would not function properly. These are saved temporarily as login information and expire once the browser is closed.
- **Analytical cookies:** The information provided by analytical cookies allows us to analyse patterns of visitor behavior and we use that information to enhance the overall experience or identify areas of the website which may require maintenance. The information is anonymous (i.e. it cannot be used to identify them and does not contain personal information such as their name and email address) and it is only used for statistical purposes. Behavioral cookies are similar to analytical and remember that they have visited a website and use that information to provide them with content which is tailored to their interests.
- **Promotional cookies:** These cookies are used to track visitors across websites. The intention is to display ads that are relevant and engaging for the individual user and thereby more valuable for publishers and third party advertisers.
- **Preferences cookies:** Preference cookies enable a website to remember information that changes the way the website behaves or looks, like their preferred language or the region the Client visits from.

Cookie Type	Use	Do these cookies collect the user's personal data / identify him/her?
Necessary	These cookies are essential to make the Company's website(s) work correctly, they enable the user to move around our website(s) and use our features. Examples include remembering previous actions (e.g. entered text) when navigating back to a page in the same session.	These cookies don't identify them as an individual. If they do not accept these cookies, it may affect the performance of the website, or parts of it.
Performance	These cookies help us understand how visitors interact with our website(s) by providing information about the areas visited, the time spent on the website, and any issues encountered, such as error messages. This helps us improve the performance of our website(s).	These cookies don't identify them as an individual. All data is collected and aggregated anonymously.
Functionality	These cookies allow our website(s) to remember the choices they make (such as their user name, language or the region they are in) to provide a more personalised online experience.	The information these cookies collect may include personally identifiable information that they have disclosed, such as their username. If the user does not accept these cookies, it may affect the performance and functionality of the website.

Targeting / advertising	These cookies are used to deliver content that is more relevant to them and their interests. They may be used to deliver targeted advertising or to limit the number of times the user sees an advertisement. They also help us measure the effectiveness of advertising campaigns on the Company's website(s) and more. The Company may use these cookies to remember websites the user has visited and it may share this information with other parties.	Most types of these cookies track users via their IP address so may collect some personal identifiable information.

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s Google Analytics, a web analytics service provided by Google, Inc. ("Google"). Google Analytics uses analytical cookies placed on the user's computer, to help the website analyze a user's use of the website. The information generated by the cookie about the user's use of the website (including the user's IP address) may be transmitted to and stored by Google on their servers. Google may use this information to evaluate the user's use of the website, to compile reports on website activity and to provide other services related to website activity and internet usage. Google may also transfer this information to third parties, where required to do so by law, or where such third parties process the information on behalf of Google. Google will not associate the user's IP address with any other data held. By using this website, the user give their consent consent to Google to process data about them in the manner and for the purposes set out above.

MANAGING COOKIES

The Client can delete cookies any time they want by using the settings in their web browser. They can also choose to disable cookies from their web browser, but this would mean that the website and other websites may not function properly.

Do Not Track (DNT) browser setting

DNT is a feature offered by some browsers which, when enabled, sends a signal to websites to request that their browsing is not tracked, such as by third party ad networks, social networks and analytic companies. This website does not currently respond to DNT

requests.

ADDITIONAL INFORMATION

For any specific questions or concerns about cookies, please contact support@cifmarkets.com. We are committed to keeping their personal information safe. For more information on how we handle data, please read the Privacy Policy.